

# CUSTOMER RETURNS FORM

Order # \_\_\_\_\_

If for any reason you are not satisfied with any products purchased from Gul Watersports, **you may return them to us within 28 days of purchase for a refund or exchange, provided that the products are returned to us in their original condition including all packaging, wrapping and swing tickets.**

### 3 EASY STEPS FOR RETURNING YOUR ITEM(S) TO US:

- Fill in the returns form below.
- Repackage the item(s) securely and enclose the completed returns form.
- Attach the returns label to your parcel and return the parcel to us at the address shown. **Please note this is not a pre-paid service.**

**Gul Watersports cannot accept responsibility for any goods lost in transit. We recommend using a recorded service for greater security and assurance. We are unable to refund or exchange personalised products.**

### FREE EXCHANGES

Gul Watersports offer a FREE exchange service (UK Orders Only). If you would like to exchange your goods for a different size or item, simply fill in the returns form below, send the goods back to us and we will re-send the replacement items back to you on our standard delivery service at no extra cost.

**When returning an item for an exchange or refund we do not reimburse the return postage charge.**

Gul Watersports: [support@gul.com](mailto:support@gul.com)

### RETURNS FORM:

Please fill in this form if you would like to return any item(s)

Please note: Refunds are automatically credited back to the original payment method

Code	Description	Size	Reason for return	Qty	Price	Action (please tick)
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>

If items are being returned due to a fault, please give full details and location of the fault in the space below:

### EXCHANGES:

If exchanging items, please list below the replacement items with the correct product code & description. (Please note product code is located below the product description tab on the website)

Code	Description	Size	Qty	Price

**Gul Watersports Returns Dept.  
Stadium House  
Aspen Way  
Paignton  
Devon  
TQ4 7QR**

Order Number: \_\_\_\_\_

Return Address: \_\_\_\_\_